



ข้อกำหนดและข้อควรปฏิบัติในเขตรับแรงไฟฟ้า โครงการรถไฟฟ้ามหานคร สายฉลองรัชธรรม

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Provisions and Regulations within the MRT area for MRT Chalong Ratchadham Line

For safety and regularity within the MRT area, Mass Rapid Transit Authority of Thailand or MRTA stipulates this issue of the Provisions and Regulations within the MRT area for MRT Chalong Ratchadham Line for the passengers and other persons within the MRT area.

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| Definitions | |
| MRT area | means Operating area of the MRT system; |
| MRT system | means Train, track, station, power supply system, train control system, communication system, ventilation system and Depot. |
| Hazardous Substances | means explosive substance, toxic gas, flammable substance, oxide substance, peroxide substance, toxic substance, substance causing a disease, radioactive substance, substance causing genetic transformation, corrosive substance, irritation substance or other substances regardless of chemical substance or other objects which may harm the passengers or other persons. |

2. General.

The passengers or other persons within the MRT area shall have to comply with the signs, announcements, sign posts, or any other signal, as well as instructions and warning of the competent official or official, and must use the equipment provided by MRTA correctly in accordance with the accompanying instructions or its objectives.

MRTA reserves the right to prohibit entry to any person who does not adhere to the Provisions and Regulations within the MRT area, any person who may pose a threat of harm to other people or MRTA also including drug addicts, alcoholics, or narcotic users who may not in a condition to remain conscious.

3. Rule of conduct in MRT area.

3.1 No passenger or other persons within MRT area shall act as follows:

 - (1) causing annoyance or inconvenience to passengers or other persons in the use of MRT service such as sit or lie on the stair, escalator or walkway in a manner that obstructs the path of other persons, walk up or down an escalator in the opposite direction of its movement, slide down stair or escalator handrail, assemble or protest or cause loud noise that disturbs others, inappropriate dressed, such as dress, cause unpleasant smell that may disturb other, etc.
 - (2) to bring a weapon or artificial arms with the form and characteristics that can be believed as a weapon and other objects which may cause or potentially be able to harm or fear other persons within the MRT system except in the case of an officer under a legal authority.
 - (3) to bring into, train, a belonging or caryon whereby its size or weight is unable to be brought by oneself or it is at risk to cause a damage to the MRT system or may cause annoyance or inconvenience to other passengers.
 - (4) to bring a offensive smell, dirty or disgusting into the MRT area without enclosed storage or cause smell such as bringing food or beverage which are not in an original unopened container or are not tightly closed package or container which can disturb others with an unpleasant smell and cause dirtiness in the MRT system.
 - (5) to gargle or spit saliva, phlegm, arena nut, nasal discharge, chewing gum or throw an object in a place which is not provided for such matter.
 - (6) to smoke a cigarette, tobacco or cigar, to light or ignite a fire including electronic cigarette.
 - (7) to pick a leaf, flower, or product of a tree or to conduct any cause which may cause dirtiness or damage to the MRT system.
 - (8) to mark, write or cause to appear by whatever act which may cause dirtiness or damage to the MRT system such as spray paint, swing back and forth, strike, bang, turn on or turn off a control switch of the MRT system or any part of the MRT system or perform any act that adversely affects the functioning of the MRT system.
 - (9) to consume food or drink in the train;
 - (10) to consume liquor or alcoholic beverage outside the place provided
 - (11) to collect money or beg;
 - (12) to leave an object or act in obstruction or to be an obstacle for the entrance or exit including set up a vending stand, stall, or shop in the MRT system, except in a particularly provided zone.
 - (13) to cause the emergency systems or warning systems or other disaster protection systems to operate except in the case of necessary event which such system shall be operated.
 - (14) to commit an act of obscenity or sexual assault against other persons including indirect ones.
 - (15) to exit or attempt to exit by other means except through the train door or platform screen door which opens for a passenger to enter or exit the train or enter into the track unless otherwise permitted to do so or while adhering to a responsible officer's advice in case of an emergency.
 - (16) to use an equipment inconsistent with its purpose or means of such equipment which causes annoyance or damage or harm to himself or herself or other persons.
 - (17) to stand or put his or her foot on a chair or seat or use the provided place for seating or other areas as a sleeping place or on equipment of the MRT system or guard rail or stair rail.
 - (18) to obstruct or commit an act which causes a train door or platform screen door unable to open or operate as usual such as poke, jam, or prop open with a finger or any object, etc.
 - (19) to lean against a train door or platform screen door.

3.2 A passenger or other persons may commit the following acts provided that he or she is permitted by a staff or an officer prior to committing such act:

 - (1) to get out the train or enter into the track under the disrupted operation of Mass Rapid Transit.
 - (2) to enter into the prohibited area as prescribed by the MRTA or an off-limit zone or restricted area, especially an area displaying a 'no entry' or 'off-limit' sign or symbol and including remove or take properties of MRTA outside the MRT area
 - (3) to bring an animal except in the case of
 - (a) a guide dog for the blind.
 - (b) a harmless animal with the controlling device to ensure that such animal does not cause annoyance to a passenger or other persons.
 - (4) to use an equipment causing loud noise, to play music, to dance or to perform a sport.
 - (5) to sell goods or services.
 - (6) to advertise or use any sound to announce or to disseminate a document including sound out distribute product material or use loudspeaker to advertise in the MRT area.
 - (7) to photograph, shoot a movie, or to record a video for the commercial purpose.
 - (8) to take a bicycle or any two-wheel vehicle into the train except a collapsible bicycle which can be folded into a compact size and does not obstruct others from patronizing the MRT system.
 - (9) to wear wheeled shoes or play with a gadget that has wheels or other gadgets with similar features in the MRT area except collapse wheels or take off shoes before.

4. Loss of Properties.

A passenger or other persons who finds a property, within the MRT area, whose owner does not appear shall notify a staff or officer.

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Provisions of ticket usage and fare collection for MRT Chalong Ratchadham Line

For regularity within the MRT area, Mass Rapid Transit Authority of Thailand or MRTA stipulates this issue of the Provisions of ticket usage and fare collection for MRT Chalong Ratchadham Line for the passengers and other persons within the MRT area.

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| Definitions | |
| MRT area | means Operating area of the MRT system. |
| Service area | means An area in the system premises designated for patron to commute using the MRT system. The service area is demarcated with rails and a perimeter containing fare gates leading to the trains during service hours. |
| Ticket | means Contactless smart token, contactless smart card |
| MRT system | means Train, track, station, power supply system, train control system, communication system, ventilation system and depot. |
| Provisions | |
| (1) | Each time a patron commutes in the MRT System the patron must pay a fare according to the fare structure, in accordance with the procedures and conditions that govern ticket issuance and this provisions. |
| (2) | The fare structure posted in the MRT area by MRTA is deemed to be an accurate fare structure. |
| (3) | Tickets shall be issued by MRTA, or other parties authorized by MRTA, according to the conditions of issue and this provisions. Each ticket is considered the property of MRTA and each patron must return paid ticket to MRTA, or other parties authorized by MRTA, at the end of each journey, or at some other time as mandated by the ticket type. |
| (4) | The ticket holder acknowledges that he or she understands and agrees to the conditions for the ticket issuance and this provisions. |
| (5) | Issuing a ticket to a patron does not guarantee that a patron can commute on a certain train or at any particular time. The operating schedule of a train contains approximate times only, MRTA will not compensate for any damages incurred to a patron due to service irregularity or delay. |
| (6) | Further to (5), MRTA can determine, as deemed appropriate, to pursue the following without making compensation for any damages incurred to one or more patrons: |
| a) | Change the schedule for a particular train or for the whole MRT System; |
| b) | Prohibit any patron from embarking on a train or request any patron to disembark from a train in case an officer determines that the number of passengers exceeds the safety limits or boarding capacity; |
| c) | Delay, stop, or cancel ticket issuance; |
| d) | Delay, stop, cancel, or remove any train from service; |
| e) | Delay or stop services of the MRT System at any time or on any day. |
| (7) | If a patron pays a fare at the ticket office, he or she shall ensure the correctness of the ticket and his or her charge, if any, while still at the ticket window and in front of the ticket officer. Otherwise, it is considered that the patron has examined the ticket and change, if any, and that the patron acknowledges the correctness of such ticket and change, if any. |
| (8) | If a patron pays a fare via an automatic ticket vending machine, the correctness is required to insert a coin or coins and/or insert a Thai bank note with a value of no less than the desired fare amount into automatic ticket vending machine. The patron is due to return change any amount in excess of the selected ticket price from the automatic ticket vending machine. |
| (9) | In connection to (8), in case the automatic ticket vending machine indicates that the machine has insufficient change for further ticket issuance, the patron is required to drop into an automatic ticket vending machine a coin or coins and/or insert a Thai bank note with a value that is exactly equal to the desired fare for patronizing the MRT system. If the payment is more than the desired fare, the patron waives his or her right to receive any change in excess of the fare. Alternatively, the patron is encouraged to visit the ticket office to purchase a ticket. |
| (10) | Prohibit any patron from doing the following: |
| a) | Insert or attempt to insert into an automatic ticket vending machine any counterfeit coin, counterfeit bank note, or an object with a size, weight, or appearance resembling a proper coin or bank note of the Thai government; |
| b) | Destroy a ticket or do anything to damage or alter the code and/or data of a ticket. |
| (11) | Patrons must at all times maintain each ticket in a good working condition. |
| (12) | Should a question arise as to the monetary value or the remaining value on a ticket, the amount shown, if any, remaining on the ticket via the equipment authorized by MRTA shall be deemed conclusively correct. |
| (13) | If a ticket is revoked while the ticket is still usable, the patron may ask an officer at the ticket office for a refund of the remaining ticket value, including the ticket deposit (if any), in accordance with the conditions for the ticket issuance or notifications concerning a refund request, posted by MRTA in the MRT area. |
| (14) | If a ticket is damaged: |
| a) | By the automatic fare collection system of MRTA, the patron may ask for a refund of the value remaining on the ticket, in a manner similar to (13); |
| b) | Due to causes other than the actions of the automatic fare collection system of the MRTA, the patron can ask for a refund of the remaining value in a manner similar to (13), provided that MRTA can determine the amount of the remaining value, nor MRTA will deduct the ticket deposit (if any). |
| (15) | If the patron loses the ticket or does not fully use the ticket within specified period of time, or the ticket is revoked due to a lack of use over the specified period of time, MRTA will not refund any remaining or unused value, including the ticket deposit (if any), nor shall MRTA issue a replacement ticket. |
| (16) | A patron must pay the ticket deposit when using the ticket for the first time, according to the conditions governing the issuance of the ticket. |
| (17) | Patrons shall enter or exit the service area only by displaying to, inserting in, or touching the ticket reader device of the automatic fare collection system at the fare gate, except as otherwise permitted under special conditions; additionally, patrons must strictly comply with and adhere to any symbol, direction sign, or advice displayed at the fare gate. |
| (18) | A patron shall use his or her own ticket to enter or leave from the service area. Where the patron is a young child or person who is unable to perform the actions necessary to properly present the ticket to the automatic fare collection system, or is unable to pass the fare gate without assistance, an officer will lend assistance as is deemed appropriate under the circumstances. Aside from that, MRTA will allow a parent or accompanying passenger or another passenger to lend assistance where the patron needing assistance consents to such assistance. |
| (19) | Prohibit any person from doing the following: |
| a) | Climb or jump over a fare gate or rail, perimeter of the service area; |
| b) | Use or attempt to use a damaged, expired, or valueless ticket to enter or leave from the service area; |
| c) | Use or attempt to use a fake ticket or imitation to enter or leave the service area. |
| (20) | A patron who is in the service area or has just left the service area may not refuse to show his or her ticket to an officer upon inspection or request, as long as such ticket has not been retained by the automatic fare collection system. |
| (21) | If a patron who is in the service area cannot present an appropriate ticket to an officer upon inspection or request, but there is clear evidence that the patron properly entered into the service area, the patron must pay a fare at the maximum rate before leaving the service area. |
| (22) | A patron must also be provided to within the Control room issued by MRTA posted in the MRT area, or over the event the patron has overstayed the time, he or she must pay a fee according to MRTA's notifications. |
| (23) | A patron who commutes via the MRT System farther than the distance indicated on a single journey ticket must pay an additional fare before exiting the service area according to the Fare Structure schedule. |
| (24) | If a patron commutes via the MRT System less than the distance indicated in a single journey ticket, MRTA will not refund any excess fare to the patron. |

